

WHY PAY INFLATED PRICES for your boiler maintenance?



**SWITCH
SAVE
SIMPLE**

SWITCH & SAVE
with Nationwide Gas Care 5 Star Plan



Call 0800 915 4162 or visit us at
www.nationwidegascare.com



WHY CHOOSE NATIONWIDE GAS CARE?

We asked our new customers what they did and didn't like about their previous boiler maintenance provider. They said that they:

Don't like:

- Paying too much for not enough cover in their home.
- Paying too much for add-on cover (plumbing, drains, electrics etc).
- Call Centres and impersonal service.
- The annual service date being pushed back a month every year.
- An engineer being "in and out in 15 minutes" at the annual service.
- Remaining claim free and not being rewarded.
- Getting an expensive quote for a new boiler after paying for a maintenance plan for years.

Do like:

- The reassurance of a big well known brand.

That's why we:

- Are the biggest independent maintenance provider in Scotland and have our own dedicated staff.
- Keep our cost to a minimum – ONLY £15.99 PER MONTH for full system cover and an annual boiler service.
- Give you £50 cashback every year that you don't make a claim.
- Provide further peace of mind services like Plumbing and Electrical cover should you require it.
- Provide personal service with a named local operator for you to contact.
- Make sure that your boiler is serviced at the same time each year by our local engineer.

Still not sure?

Check the comparison table below and see for yourself what a great deal we are offering with our fully comprehensive cover.

	Nationwide Gas Care 5 star plan	British Gas Homecare 400
Nationwide cover	✓	✓
Free 24 hour helpline	✓	✗
Service and safety check	Annual, fixed date, named engineer	Annual, floating date
Ongoing No Claims Cashback	£50 per year	✗
Cost per month	£15.99	£19.99

MAKE THE SWITCH

Making the switch is easy using our dedicated switching service... Call 0800 915 4162 or visit

www.nationwidegascare.com

More cover for less money plus £50 cashback every year you don't make a claim.

WHAT YOU NEED TO KNOW

With offices across East and Central Scotland, Nationwide Gas Care is dedicated to providing the highest quality and best value for money Home Care Maintenance Plans and Central Heating Installations. Since 1993, we've grown to become the biggest independent provider of such services in Scotland. Our Dunfermline based call centre is open 24hrs a day, 7 days a week ensuring we're on hand to solve any issues you may have. Our Gas Safe Registered engineers are equipped with the latest instrumentation and are fully trained to deal with any maintenance emergencies that might arise. Below are some frequently asked questions.

Why is the cost of the plan so low?

Our plan is unique because you only qualify if you've upgraded to a new boiler in the last 7 years, so we can give you far more cover for less money. Why should your new boiler subsidise old inefficient boilers presently on cover elsewhere throughout Scotland?

How much will I save?

You'll pay £15.99 per month for full central heating cover with unlimited call outs and an annual service. We'll then give you £50 cashback every year that you remain claim free.

What does the annual service involve?

Stripping down the boiler and doing a service, then preventative maintenance and efficiency calibration. We'll also check the rest of your system (radiators etc) as well.

When will my service take place?

We will visit you within 28 days to undertake an inspection of your system and your service will be annually thereafter.

Why do I need this plan?

Repair costs for your heating system, electrics or plumbing can be very expensive. For example; a typical boiler repair £280, motorized valve £210, new pump £175, new radiator £230, water leak £98, gas leak £150, typical plumbing repair £150, new consumer fuse board £550, lights not working £120, new double socket £90! All this plus the hassle of finding suitable trades people to carry out your repairs **plus out of hours call out charges of up to £200 per visit!** All of these costs are covered with our plan.

Is there anything that's not covered?

Drains and oil fired boilers.

What are the response times?

If you have a breakdown, our Gas Safe Registered engineer will normally arrive on the same day or within 24 hours. For gas and water leaks we will arrive within 2 hours. At all times you'll have a distress manager appointed to help you along the way.

What's included and what's not?

Included

- Time clock or programmer.
- Any boiler repairs.
- Pump faults.
- Control systems including timers and thermostats.
- Radiators.
- Radiator valves.
- Central heating pipe work.
- Hot water supply faults.
- Hot water tanks.
- Central heating header tank.
- Motorized valves.
- £50 cashback every year that you remain claim free.

Not included – major exclusions*

- Pre-existing faults at the time of taking out the policy including system design faults or inaccessible components.
- Faults caused by the failure of gas, water or electrical supply services or consumer negligence.
- Any faults caused by sludge or blockages.
- The cost of decorating parts, casings, paint work, batteries, bulbs, enamel, wood and any damage which does not prevent the functioning of the appliance.
- Damage caused by; freezing weather conditions, lightning, fire, explosion, storm, flood, changes to or failure of electricity, gas and water supplies.
- Drains

*Full details are given in our terms and conditions.